

The WebSocket Handbook

Learn about the technology underpinning the realtime web and build your first web app powered by WebSockets





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The WebSocket Handbook

By Alex Diaconu

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Contents

The WebSocket Handbook

Preface	06
Who this book is for	06
What this book covers	07
Chapter 1: The Road to WebSockets	08
The World Wide Web is born	08
JavaScript joins the fold	10
Hatching the realtime web	11
XALA	11
Comet	13
Long polling	13
HTTP streaming	13
Limitations of HTTP	15
Enter WebSockets	17
Comparing WebSockets and HTTP	18
Use cases and benefits	18
Adoption	19
Chapter 2: The WebSocket Protocol	20
Protocol overview	20
URI schemes and syntax	21
Opening handshake	22
Client request	22
Server response	23
Opening handshake headers	24
Sec-WebSocket-Key and Sec-WebSocket-Accept	26
Message frames	27
FIN bit and fragmentation	28
RSV 1-3	29
Opcodes	29

Masking	30
Payload length	30
Payload data	31
Closing handshake	31
Subprotocols	34
Extensions	35
Security	35
Chapter 3: The WebSocket API	37
Overview	37
The WebSocket server	38
The WebSocket constructor	38
Events	39
Open	39
Message	40
Error	40
Close	41
Methods	41
send()	41
close()	42
Properties	43
binaryType	43
bufferedAmount	43
extensions	44
"onevent" properties	44
protocol	45
readyState	45
url	45
Chapter 4: Building a Web App with WebSockets	46
WebSocket clients and servers	46
ws — a Node is WebSocket library	47
Building an interactive cursor position-sharing demo with ws	47
Setting up the WebSocket server	47
WebSockets on the client-side	49
Running the demo	52
SockJS — a JavaScript library to provide WebSocket-like communication	55
Updating the interactive cursor position sharing demo to use Sock IS	55
	00

Running the demo with SockJS	57
Scaling the web app	58
What makes WebSockets hard to scale?	58
Chapter 5: WebSockets at Scale	59
The scalability of your server layer	59
Load balancing	61
Load balancing algorithms	62
Architecting your system for scale	64
Fallback transports	66
Managing WebSocket connections and messages	68
New connections	68
Monitoring WebSockets	69
Load shedding	69
Restoring connections	70
Automatic reconnections	70
Reconnections with continuity	72
Heartbeats	72
Backpressure	73
A quick note on fault tolerance	74
WebSockets at scale checklist	75
Resources	77
References (ordered alphabetically)	77
Videos	78
Further reading	78
Open-source WebSocket libraries	78
Final thoughts	79
About Ably	80



Preface

Our everyday digital experiences are in the midst of a realtime revolution. Whether we're talking about virtual events, EdTech, news and financial information, IoT devices, asset tracking and logistics, live score updates, or gaming, consumers increasingly expect realtime digital experiences as standard. And what better to power these realtime interactions than WebSockets?

Until the emergence of WebSockets, the "realtime" web was difficult to achieve and slower than we're used to nowadays; it was delivered by hacking existing HTTP-based technologies that were not designed and optimized for realtime applications.

WebSockets mark a turning point for web development. Designed to be event-driven $\bar{\alpha}$ full-duplex, and optimized for minimum overhead and low latency, WebSockets have become a preferred choice for many organizations and developers seeking to build interactive, realtime digital experiences that provide delightful user experiences.

Who this book is for

This book is intended for developers (and any other types of technical audiences) who want to:

- Explore the core building blocks of the WebSocket technology, its characteristics, and its advantages.
- Build realtime web apps with WebSockets.
- Discover the benefits of event-driven architectures with WebSockets.
- Learn about the engineering challenges you will face when building scalable systems with WebSockets.

Knowledge of/familiarity with HTML, JavaScript (and Node.js), HTTP, web APIs, and web development is required to get the most out of this book.



What this book covers

Chapter 1: The Road to WebSockets looks at how web technologies evolved since the inception of the World Wide Web, culminating with the emergence of WebSockets, a vastly superior improvement on HTTP for building realtime web apps.

Chapter 2: The WebSocket Protocol covers key considerations related to the WebSocket protocol. You'll find out how to establish a WebSocket connection and exchange messages, what kind of data can be sent over WebSockets, what types of extensions and subprotocols you can use to augment WebSockets.

Chapter 3: The WebSocket API provides details about the constituent components of the WebSocket API — its events, methods, and properties, alongside usage examples for each of them.

Chapter 4: Building a Web App with WebSockets provides detailed, step-by-step instructions on building a realtime web app with WebSockets and Node.js: an interactive cursor position-sharing demo.

Chapter 5: WebSockets at Scale is an overview of the numerous engineering decisions and technical trade-offs involved in building a system at scale. Specifically, a system that is capable of handling thousands or even millions of concurrent end-user devices as they connect, consume, and send messages over WebSockets.

Resources — a collection of articles, videos, and WebSocket solutions you might want to explore.

The WebSocket technology is a vast and complex topic; this second version of the ebook does not intend to cover everything there is to know about it. In future iterations, we plan to:

- Add more details to the existing chapters.
- Provide more examples and walkthroughs for building apps with WebSockets.
- Cover additional aspects that are currently out of scope, such as WebSocket security, and alternatives to WebSockets.



CHAPTER 1

The Road to WebSockets

During the 1990s, the web rapidly grew into the dominant way to exchange information. Increasing numbers of users became accustomed to the experience of browsing the web, while browser providers constantly released new features and enhancements.

The first *realtime* web apps started to appear in the 2000s, attempting to deliver responsive, dynamic, and interactive end-user experiences. However, at that time, the realtime web was difficult to achieve and slower than we're used to nowadays; it was delivered by hacking existing HTTP-based technologies that were not designed and optimized for realtime applications. It quickly became obvious that a better alternative was needed.

In this first chapter, we'll look at how web technologies evolved, culminating with the emergence of WebSockets, a vastly superior improvement on HTTP for building realtime web apps.

The World Wide Web is born

In 1989, while working at the European Organization for Nuclear Research (CERN) as a software engineer, Tim Berners-Lee became frustrated with how difficult it was to access information stored on different computers (and, on top of that, running different types of software). This prompted Berners-Lee to develop a project called "WorldWideWeb".

The project proposed a "web" of hypertext documents, which could be viewed by browsers over the internet using a client-server architecture. The web had the potential to connect the world in a way that was not previously possible, and made it much easier for people everywhere to get information, share, and communicate. Initially used at CERN, the web was soon made available to the world, with the first websites for everyday use starting to appear in 1993-1994.



Berners-Lee managed to create the web by combining two existing technologies: hypertext and the internet. In the process, he developed three core building blocks:

- HTML. The markup (formatting) language of the web.
- URI. An "address" (similar to a postal address) that is unique and used to identify each resource on the web.
- HTTP. Protocol used for requesting and receiving resources over the web.

This initial version of HTTP¹ (commonly known as HTTP/0.9) that Berners-Lee developed was incredibly basic. Requests consisted of a single line and started with the only supported method, GET, followed by the path to the resource:

GET /mypage.html

The hypertext-only response was extremely simple as well:



There were no HTTP headers, status codes, URLs, or versioning, and the connection was terminated immediately after receiving the response.

Since interest in the web was skyrocketing, and with HTTP/0.9 being severely limited, both browsers and servers quickly made the protocol more versatile by adding new capabilities. Some key changes:

- Header fields including rich metadata about the request and response (HTTP version number, status code, content type).
- Two new methods HEAD and POST.
- Additional content types (e.g., scripts, stylesheets, or media), so that the response was no longer restricted to hypertext.

These modifications were not done in an orderly or agreed-upon fashion, leading to different flavors of HTTP/0.9 in the wild, in turn causing interoperability problems. To resolve these issues, an HTTP Working Group² was set up, and in 1996, published HTTP/1.0³ (defined via RFC 1945). It was an informational RFC, merely documenting all the usages at the time. As such, HTTP/1.0 is not considered a formal specification or an internet standard.

¹ The Original HTTP as defined in 1991

² The IETF HTTP Working Group

³ RFC 1945: Hypertext Transfer Protocol - HTTP/1.0



In parallel with the efforts made on HTTP/1.0, work to properly standardize HTTP was in progress. The first standardized version of the protocol, HTTP/1.1, was initially defined in RFC 2068⁴ and released in January 1997. Several subsequent HTTP/1.1 RFCs⁵ have been released since then, most recently in 2014.

HTTP/1.1 introduces many feature enhancements and performance optimizations, including:

- Persistent and pipelined connections.
- Virtual hosting.
- Content negotiation, chunked transfer, compression, and decompression.
- Cache support.
- More methods, bringing the total to seven GET, HEAD, POST, PUT, DELETE, TRACE, OPTIONS.

JavaScript joins the fold

While HTTP was maturing and being standardized, interest and adoption of the web were growing rapidly. A competition (the so-called "browser wars") for dominance in the usage share of web browsers quickly commenced, initially pitting Microsoft's Internet Explorer against Netscape's Navigator. Both companies wanted to have the best browser, so features and capabilities were inevitably added on a regular basis to their browsers. This competition for supremacy was a catalyst for fast technological breakthroughs.

In 1995, Netscape hired Brendan Eich with the goal of embedding scripting capabilities into their Netscape Navigator browser. Thus, JavaScript was born. The first version of the language was simple, and you could only use it for a few things, such as basic validation of input fields before submitting an HTML form to the server. Limited as it was back then, JavaScript brought dynamic experiences to a web that had been fully static until that point. Progressively, JavaScript was enhanced, standardized, and adopted by all browsers, becoming one of the core technologies of the web as we know it today.

⁴ RFC 2068: Hypertext Transfer Protocol - HTTP/1.1

⁵ IETF HTTP Working Group, HTTP Documentation, Core Specifications

Hatching the realtime web

The first web applications started to appear in the late '90s and used technologies like JavaScript and HTTP. Browsers were already ubiquitous, and users were growing accustomed to the whole experience. Web technologies were constantly evolving, and soon, attempts were made to deliver *realtime* web apps with rich, interactive, and responsive end-user experiences.

We will now look at the main HTTP-centric design models that emerged for developing realtime apps: AJAX and Comet.

AJAX

AJAX (short for Asynchronous JavaScript and XML) is a method of asynchronously exchanging data with a server in the background and updating parts of a web page — without the need for an entire page refresh (postback).

Publicly used as a term for the first time in 2005⁶, AJAX encompasses several technologies:

- HTML (or XHTML) and CSS for presentation.
- Document Object Model (DOM) for dynamic display and interaction.
- XML or JSON for data interchange, and XSLT for XML manipulation.
- XMLHttpRequest⁷ (XHR) object for asynchronous communication.
- JavaScript to bind everything together.

It's worth emphasizing the importance of XMLHttpRequest, a built-in browser object that allows you to make HTTP requests in JavaScript. The concept behind XHR was initially created at Microsoft and included in Internet Explorer 5, in 1999. In just a few years, XMLHttpRequest would benefit from widespread adoption, being implemented by Mozilla Firefox, Safari, Opera, and other browsers.

Let's now look at how AJAX works, by comparing it to the classic model of building a web app.

⁶ Jesse James Garrett, Ajax: A New Approach to Web Applications

⁷ XMLHttpRequest Living Standard



Figure 1.1: Classic model of a web app vs. the AJAX model

In a classic model, most user actions in the UI trigger an HTTP request sent to the server. The server processes the request and returns the *entire* HTML page to the client.

In comparison, AJAX introduces an intermediary (an AJAX engine) between the user and the server. Although it might seem counterintuitive, the intermediary significantly improves responsiveness. Instead of loading the webpage, at the start of the session, the client loads the AJAX engine, which is responsible for:

- Regularly polling the server on the client's behalf.
- Rendering the interface the user sees, and updating it with data retrieved from the server.

AJAX (and XMLHttpRequest request in particular) can be considered a black swan event for the web. It opened up the potential for web developers to start building truly dynamic, asynchronous, realtime-like web applications that could communicate with the server silently in the background, without interrupting the user's browsing experience. Google was among the first to adopt the AJAX model in the mid-2000s, initially using it for Google Suggest, and its Gmail and Google Maps products. This sparked widespread interest in AJAX, which quickly became popular and heavily used.



Comet

Coined⁸ in 2006, Comet is a web application design model that allows a web server to push data to the browser. Similar to AJAX, Comet enables asynchronous communication. Unlike classic AJAX (where the client periodically polls the server for updates), Comet uses long-lived HTTP connections to allow the server to push updates whenever they're available, without the client explicitly requesting them.

The Comet model was made famous by organizations such as Google and Meebo. The former initially used Comet to add web-based chat to Gmail, while Meebo used it for their web-based chat app that enabled users to connect to AOL, Yahoo, and Microsoft chat platforms through the browser. In a short time, Comet became a default standard for building responsive, interactive web apps.

Several different techniques can be used to deliver the Comet model, the most wellknown being long polling⁹ and HTTP streaming. Let's now quickly review how these two work.

Long polling

Essentially a more efficient form of polling, long polling is a technique where the server elects to hold a client's connection open for as long as possible, delivering a response only after data becomes available or a timeout threshold is reached. Upon receipt of the server response, the client usually issues another request immediately. Long polling is often implemented on the back of XMLHttpRequest, the same object that plays a key role in the AJAX model.



Figure 1.2: High-level overview of long polling

HTTP streaming

Also known as HTTP server push, HTTP streaming is a data transfer technique that allows a web server to continuously send data to a client over a single HTTP connection that remains open indefinitely. Whenever there's an update available, the server sends a response, and only closes the connection when explicitly told to do so.

HTTP streaming can be achieved by using the chunked transfer encoding mechanism available in HTTP/1.1. With this approach, the server can send response data in chunks of newline-delimited strings, which are processed on the fly by the client.

⁸ Alex Russell, Comet: Low Latency Data for the Browser

⁹ Long Polling - Concepts and Considerations



Here's an example of a chunked response:

HTTP/1.1 200 OK Content-Type: text/plain Transfer-Encoding: chunked 7\r\n Chunked\r\n 8\r\n Response\r\n 7\r\n Example\r\n

0\r\n \r\n

> When chunked transfer encoding is used, each server response includes Transfer-Encoding: chunked, while the Content-Length header is omitted.

Server-Sent Events¹⁰ (SSE) is another option you can leverage to implement HTTP streaming. SSE is a server push technology commonly used to send message updates or continuous data streams to a browser client. SSE aims to enhance native, cross-browser server-to-client streaming through a JavaScript API called EventSource, standardized¹¹ as part of HTML5 by the World Wide Web Consortium (W3C).

Here's a quick example of opening a stream over SSE:

```
var source = new EventSource('URL_TO_EVENT_STREAM');
source.onopen = function () {
    console.log('connection to stream has been opened');
};
source.onerror = function (error) {
    console.log('An error has occurred while receiving stream', error);
};
source.onmessage = function (stream) {
    console.log('received stream', stream);
};
```

¹⁰ Server-Sent Events (SSE): A Conceptual Deep Dive

¹¹ Server-sent events, HTML Living Standard



Limitations of HTTP

AJAX and Comet paved the way for creating dynamic, realtime web apps. However – even though they continue to be used nowadays, to a lesser extent – both AJAX and Comet have their shortcomings.

Most of their limitations stem from using HTTP as the underlying transport protocol. The problem is that HTTP was initially designed to serve hypermedia resources in a request-response fashion. It hadn't been optimized to power realtime apps that usually involve high-frequency or ongoing client-server communication, and the ability to react instantly to changes.

Hacking HTTP-based technologies to emulate the realtime web was bound to lead to all sorts of drawbacks. We will now cover the main ones (without being exhaustive).

Limited scalability

HTTP polling, for example, involves sending requests to the server at fixed intervals to see if there's any new update to retrieve. High polling frequencies result in increased network traffic and server demands; this doesn't scale well, especially as the number of concurrent users rises. Low polling frequencies will be less taxing on the server, but they may result in delivery of stale information that has lost (part of) its value.

Although an improvement on regular polling, long polling is also intensive on the server, and handling thousands of simultaneous long polling requests requires huge amounts of resources.

Unreliable message ordering and delivery guarantees

Reliable message ordering can be an issue, since it's possible for multiple HTTP requests from the same client to be in flight simultaneously. Due to various factors, such as unreliable network conditions, there's no guarantee that the requests issued by the client and the responses returned by the server will reach their destination in the right order.

Another problem is that a server may send a response, but network or browser issues may prevent the message from being successfully received. Unless some sort of message receipt confirmation process is implemented, a subsequent call to the server may result in missed messages.

Depending on the server implementation, confirmation of message receipt by one client instance may also cause another client instance to never receive an expected message at all, as the server could mistakenly believe that the client has already received the data it is expecting.

Latency

The time required to establish a new HTTP connection is significant since it involves a handshake with quite a few back and forth exchanges between the client and the server. In addition to the slow start, we must also consider that HTTP requests are issued sequentially. The next request is only sent once the response to the current request has been received. Depending on network conditions, there can be delays before the client gets a response, and the server receives the next request. All of this leads to increased latency for the user — far from ideal in the context of realtime applications.

Although HTTP streaming techniques are better for lower latencies than (long) polling, they are limited themselves (just like any other HTTP-based mechanism) by HTTP headers, which increase message size and cause unnecessary delays. Often, the HTTP headers in the response outweigh the core data being delivered¹².

No bidirectional streaming

A request/response protocol by design, HTTP doesn't support bidirectional, alwayson, realtime communication between client and server over the same connection. You can create the illusion of bidirectional realtime communication by using two HTTP connections. However, the maintenance of these two connections introduces significant overhead on the server, because it takes double the resources to serve a single client.

With the web continuously evolving, and user expectations of rich, realtime web-based experiences growing, it was becoming increasingly obvious that an alternative to HTTP was needed.

¹² Matthew O'Riordan, Google – polling like it's the 90s

A Enter WebSockets

In 2008, the pain and limitations of using Comet when implementing anything resembling realtime were being felt particularly keenly by developers Michael Carter and Ian Hickson. Through collaboration on IRC¹³ and W3C mailing lists¹⁴, they came up with a plan to introduce a new standard for modern, truly realtime communication on the web. Thus, the name "WebSocket" was coined.

In a nutshell, WebSocket is a technology that enables bidirectional, full-duplex communication between client and server over a persistent, single-socket connection. The intent is to provide what is essentially an as-close-to-raw-as-possible TCP communication layer to web application developers while adding a few abstractions to eliminate certain friction that would otherwise exist concerning the way the web works. A WebSocket connection starts as an HTTP request/response handshake; beyond this handshake, WebSocket and HTTP are fundamentally different.



Figure 1.3: WebSockets vs. the traditional HTTP request/response model

The WebSocket technology includes two core building blocks:

- **The WebSocket protocol.** Enables communication between clients and servers over the web, and supports transmission of binary data and text strings. For more details, see Chapter 2: The WebSocket Protocol.
- The WebSocket API. Allows you to perform necessary actions, like managing the WebSocket connection, sending and receiving messages, and listening for events triggered by the server. For more details, see Chapter 3: The WebSocket API.

¹³ IRC logs, 18.06.2008

¹⁴ W3C mailing lists, TCPConnection feedback



While HTTP is *request-driven*, WebSockets are *event-driven*. The table below illustrates fundamental differences between the two technologies.

WEBSOCKETS	HTTP/1.1
Communication	
Full-duplex	Half-duplex
Message exchange pattern	
Bidirectional	Request-response
Server push	
Core feature	Not natively supported
Overhead	
Moderate overhead to establish the connection, and minimal overhead per message.	Moderate overhead per request/connection.
State	
Stateful	Stateless

Table 1.1: Comparing the characteristics of WebSockets and HTTP/1.1

HTTP and WebSockets are designed for different use cases. For example, HTTP is a good choice if your app relies heavily on CRUD operations, and there's no need for the user to react to changes quickly. On the other hand, when it comes to scalable, low-latency realtime applications, WebSockets are the way to go. More about this in the next section.

Use cases and benefits

The WebSocket technology has broad applicability. You can use it for different purposes, such as streaming data between backend services, or connecting a backend with a frontend via long-lasting, full-duplex connections. In a nutshell, WebSockets are an excellent choice for architecting event-driven systems and building realtime apps and services where it's essential for data to be delivered immediately.

We can broadly group WebSocket use cases into two distinct categories:

- **Realtime updates**, where the communication is unidirectional, and the server is streaming low-latency (and often frequent) updates to the client. Think of live sports updates, alerts, realtime dashboards, or location tracking, to name just a few use cases.
- Bidirectional communication, where both the client and the server can send and receive messages. Examples include chat, virtual events, and virtual classrooms (the last two usually involve features like polls, quizzes, and Q&As). WebSockets can also be used to underpin multi-user synchronized collaboration functionality, such as multiple people editing the same document simultaneously.

And here are some of the main benefits of using WebSockets:

- Improved performance. Compared to HTTP, WebSockets eliminate the need for a new connection with every request, drastically reducing the size of each message (no HTTP headers). This helps save bandwidth, improves latency, and makes WebSockets more scalable than HTTP (note that scaling WebSockets is far from trivial, but at scale, WebSockets are significantly less taxing on the server-side).
- Extensibility. Flexibility is ingrained into the design of the WebSocket technology, which allows for the implementation of subprotocols (application-level protocols) and extensions for additional functionality. Learn more about Extensions and Subprotocols.
- **Fast reaction times**. As an event-driven technology, WebSockets allow data to be transferred without the client requesting it. This characteristic is desirable in scenarios where the client needs to react quickly to an event (especially ones it cannot predict, such as a fraud alert).

Adoption

Initially called TCPConnection, the WebSocket interface made its way into the HTML5 specification¹⁵, which was first released as a draft in January 2008. The WebSocket protocol was standardized in 2011 via RFC 6455; more about this in <u>Chapter 2: The</u> WebSocket Protocol.

In December 2009, Google Chrome 4 was the first browser to ship full support for WebSockets. Other browser vendors started to follow suit over the next few years; today, all major browsers have full support for WebSockets. Going beyond web browsers, WebSockets can be used to power realtime communication across various types of user agents — for example, mobile apps.

Nowadays, WebSockets are a key technology for building scalable realtime web apps. The WebSocket API and protocol have a thriving community, which is reflected by a variety of client and server options (both open-source and commercial), developer ecosystems, and myriad real-life implementations.

¹⁵ Web sockets, HTML Living Standard



CHAPTER 2

The WebSocket Protocol

In December 2011, the Internet Engineering Task Force (IETF) standardized the WebSocket protocol through RFC 6455¹⁶. In coordination with IETF, the Internet Assigned Numbers Authority (IANA) maintains the WebSocket Protocol Registries¹⁷, which define many of the codes and parameter identifiers used by the protocol.

This chapter covers key considerations related to the WebSocket protocol, as described in RFC 6455. You'll find out how to establish a WebSocket connection and exchange messages, what kind of data can be sent over WebSockets, what types of extensions and subprotocols you can use to augment WebSockets.

Protocol overview

The WebSocket protocol enables ongoing, full-duplex, bidirectional communication between web servers and web clients over an underlying TCP connection.

In a nutshell, the base WebSocket protocol consists of an opening handshake (upgrading the connection from HTTP to WebSockets), followed by data transfer. After the client and server successfully negotiate the opening handshake, the WebSocket connection acts as a persistent full-duplex communication channel where each side can, independently, send data at will. Clients and servers transfer data back and forth in conceptual units referred to as messages, which, as we describe shortly, can consist of one or more frames. Once the WebSocket connection has served its purpose, it can be terminated via a closing handshake.

¹⁶ RFC 6455: The WebSocket Protocol

¹⁷ IANA WebSocket Protocol Registries



Figure 2.1: High-level overview of a WebSocket connection

URI schemes and syntax

The WebSocket protocol defines two URI schemes for traffic between server and client:

- ws, used for unencrypted connections.
- wss, used for secure, encrypted connections over Transport Layer Security (TLS).

The WebSocket URI schemes are analogous to the HTTP ones; the wss scheme uses the same security mechanism as https to secure connections, while ws corresponds to http.

The rest of the WebSocket URI follows a generic syntax, similar to HTTP. It consists of several components: host, port, path, and query, as highlighted in the example below.





It's worth mentioning that:

- The port component is optional; the default is port 80 for ws, and port 443 for wss.
- Fragment identifiers are not allowed in WebSocket URIs.
- The hash character (#) must be escaped as %23.

Opening handshake

The process of establishing a WebSocket connection is known as the opening handshake, and consists of an HTTP/1.1 request/response exchange between the client and the server. The client always initiates the handshake; it sends a GET request to the server, indicating that it wants to *upgrade* the connection from HTTP to WebSockets. The server must return an HTTP 101 Switching Protocols response code for the WebSocket connection to be established. Once that happens, the WebSocket connection can be used for ongoing, bidirectional, full-duplex communications between server and client.

RFC 8441¹⁸ introduces a separate mechanism that allows you to bootstrap WebSockets with HTTP/2. At the time of writing, this mechanism hasn't been widely adopted by browsers or libraries implementing WebSockets. Consequently, it is out of the scope of this book (but we may cover it in future versions).

Client request

Here's a basic example of a GET request made by the client to initiate the opening handshake:

```
GET wss://example.com:8181/ HTTP/1.1
Host: localhost: 8181
Connection: Upgrade
Upgrade: websocket
Sec-WebSocket-Version: 13
Sec-WebSocket-Key: zy6Dy9mSAIM7GJZNf9rI1A==
```

The request must contain the following headers:

- Host
- Connection
- Upgrade
- Sec-WebSocket-Version
- Sec-WebSocket-Key

In addition to the required headers, the request may also contain optional ones. See the <u>Opening handshake headers</u> section later in this chapter for more information on headers.

¹⁸ RFC 8441: Bootstrapping WebSockets with HTTP/2



If any header is not understood or has an incorrect value, the server should stop processing the request and return a response with an appropriate error code, e.g., 400 Bad Request.

Server response

The server must return an HTTP 101 Switching Protocols response code for the WebSocket connection to be successfully established:

```
HTTP/1.1 101 Switching Protocols
Connection: Upgrade
Sec-WebSocket-Accept: EDJa7WCAQQzMCYNJM42Syuo9SqQ=
Upgrade: websocket
```

The response must contain several headers: Connection, Upgrade, and Sec-WebSocket-Accept. Other optional headers may be included, such as Sec-WebSocket-Extensions, or Sec-WebSocket-Protocol (provided they were passed in the client request). See the Opening handshake headers section in this chapter for additional details.

If the status code returned by the server is anything but HTTP 101 Switching Protocol, the handshake will fail, and the WebSocket connection will not be established.



Opening handshake headers

The table below describes the headers used by the client and the server during the opening handshake.

HEADER	REQUIRED	DESCRIPTION
Host	Yes	The host name and optionally the port number of the server to which the request is being sent. If no port number is included, a default value is implied (80 for ws, or 433 for wss).
Connection	Yes	Indicates that the client wants to negotiate a change in the way the connection is being used. Value must be Upgrade . Also returned by the server.
Upgrade	Yes	Indicates that the client wants to upgrade the connection to alternative means of communication. Value must be websocket . Also returned by the server.
Sec-WebSocket- Version	Yes	The only accepted value is 13 . Any other version passed in this header is invalid.
Sec-WebSocket- Key	Yes	A base64-encoded one-time random value (nonce) sent by the client. Automatically handled for you by most WebSocket libraries or by using the WebSocket class provided in browsers. See the Sec-WebSocket-Key and Sec-WebSocket-Accept section in this chapter for more details.
Sec-WebSocket- Accept	Yes	A base64-encoded SHA-1 hashed value returned by the server as a direct response to Sec-WebSocket-Key. Indicates that the server is willing to initiate the WebSocket connection. See the Sec-WebSocket-Key and Sec-WebSocket-Accept section in this chapter for more details.

HEADER	REQUIRED	DESCRIPTION
Sec-WebSocket- Protocol	No	Optional header field, containing a list of values indicating which subprotocols the client wants to speak, ordered by preference. The server needs to include this field together with
		one of the selected subprotocol values (the first one it supports from the list) in the response.
		See the Subprotocols section later in this chapter for more details.
Sec-WebSocket- Extensions	No	Optional header field, initially sent from the client to the server, and then subsequently sent from the server to the client.
		It helps the client and server agree on a set of protocol-level extensions to use for the duration of the connection.
		See the Extensions section later in this chapter for more details.
Origin	No	Header field sent by all browser clients (optional for non-browser clients).
		Used to protect against unauthorized cross-origin use of a WebSocket server by scripts using the WebSocket API in a web browser.
		The connection will be rejected if the Origin indicated is unacceptable to the server.

Table 2.1: Opening handshake headers

Some common, optional headers like User-Agent, Referer, or Cookie may also be used in the opening handshake. However, we have omitted them from the table above, as they don't directly pertain to WebSockets.



Sec-WebSocket-Key and Sec-WebSocket-Accept

Let's now quickly cover two of the required headers used during the opening handshake: Sec-WebSocket-Key, and Sec-WebSocket-Accept. Together, these headers are essential in guaranteeing that both the server and the client are capable of communicating over WebSockets.

First, we have Sec-WebSocket-Key, which is passed by the client to the server, and contains a 16-byte, base64-encoded one-time random value (nonce). Its purpose is to help ensure that the server does not accept connections from non-WebSocket clients (e.g., HTTP clients) that are being abused (or misconfigured) to send data to unsuspecting WebSocket servers. Here's an example of Sec-WebSocket-Key:

Sec-WebSocket-Key: dGhlIHNhbXBsZSBub25jZQ==

In direct relation to Sec-WebSocket-Key, the server response includes a Sec-WebSocket-Accept header. This header contains a base64-encoded SHA-1 hashed value generated by concatenating the Sec-WebSocket-Key nonce sent by the client, and the static value (UUID) 258EAFA5-E914-47DA-95CA-C5AB0DC85B11.

Based on the Sec-WebSocket-Key example provided above, here's the Sec-WebSocket-Accept header returned by the server:

Sec-WebSocket-Accept: s3pPLMBiTxaQ9kYGzzhZRbK+x0o=

If the Sec-WebSocket-Key header is missing from the client-initiated handshake, the server will stop processing the request and return an HTTP response with an appropriate error code (400 Bad Request, for example). If there's something wrong with the value of Sec-WebSocket-Accept, or if the header is missing from the server response, the WebSocket connection will not be established (the client fails the connection).



Message frames

After a successful opening handshake, the client and the server can use the WebSocket connection to exchange messages in full-duplex mode. A WebSocket message consists of one or more frames (see the <u>FIN bit and fragmentation</u> section later in this chapter for details on multi-frame messages).

The WebSocket frame has a *binary* syntax and contains several pieces of information, as shown in the following figure:

0	1	2	3
0 1 2 3 4 5 6 7 8	8 9 0 1 2 3 4 5	6 7 8 9 0 1 2 3 4 5 6	78901
+-+-+-++	-+	+	+
IFIRIRIRI opcodeli	Payload len	Extended payload	length
	A (7)	(16/64)	
NVVV	S	(if payload len==1	26/127)
123	K	1	1
+-+-+-+-++	-+	+	+
Extended page	yload length co	ntinued, if payload le	n == 127
+		+	+
I		Masking-key, if MASK	set to 1
+		+	+
Masking-key (co	ntinued)	Payload Data	a
+			+
:	Payload Da	ta continued	:
+			+
	Payload Da	ta continued	I
+			+

Figure 2.3: Anatomy of a WebSocket frame

Let's quickly summarize them:

- FIN bit indicates whether the frame is the final fragment in a WebSocket message.
- RSV 1, 2, 3 reserved for WebSocket extensions.
- Opcode determines how to interpret the payload data.
- Mask indicates whether the payload is masked or not.
- Masking key key used to unmask the payload data.
- (Extended) payload length the length of the payload.
- Payload data consists of application and extension data.

We will now take a more detailed look at all these constituent parts of a WebSocket frame.



FIN bit and fragmentation

There are numerous scenarios where fragmenting a WebSocket message into multiple frames is required (or at least desirable). For example, fragmentation is often used to improve performance. Without fragmentation, an endpoint would have to buffer the entire message before sending it. With fragmentation, the endpoint can choose a reasonably sized buffer, and when that is full, send subsequent frames as a continuation. The receiving endpoint then assembles the frames to recreate the WebSocket message.

Per RFC 6455¹⁹, another use case for fragmentation is represented by multiplexing, where "[...] it is not desirable for a large message on one logical channel to monopolize the output channel, so the multiplexing needs to be free to split the message into smaller fragments to better share the output channel."

All data frames that comprise a WebSocket message must be of the same type (text or binary); you can't have a fragmented message that consists of both text and binary frames. However, a fragmented WebSocket message may include control frames. See the <u>Opcodes</u> section later in this chapter for more details about frame types.

Let's now look at some quick examples to illustrate fragmentation. Here's what a singleframe message might look like:

```
0x81 0x05 0x48 0x65 0x6c 0x6c 0x6f (contains "Hello")
```

In comparison, with fragmentation, the same message would look like this:

```
0x01 0x03 0x48 0x65 0x6c (contains "Hel")
0x80 0x02 0x6c 0x6f (contains "lo")
```

The WebSocket protocol makes fragmentation possible via the first bit of the WebSocket frame — the FIN bit, which indicates whether the frame is the final fragment in a message. If it is, the FIN bit must be set to 1. Any other frame must have the FIN bit clear.

¹⁹ RFC 6455: The WebSocket Protocol



RSV 1-3

RSV1, **RSV2**, and **RSV3** are reserved bits. They must be 0 unless an extension was negotiated during the opening handshake that defines non-zero values. See the <u>Extensions</u> section in this chapter for more details.

Opcodes

Every frame has an opcode that determines how to interpret that frame's payload data. The standard opcodes currently in use are defined by RFC 6455 and maintained by IANA²⁰.

OPCODE	DESCRIPTION
Θ	Continuation frame; continues the payload from the previous frame.
1	Indicates a text frame (UTF-8 text data).
2	Indicates a binary frame.
3-7	Reserved for custom data frames.
8	Connection close frame; leads to the connection being terminated.
9	A ping frame. Serves as a heartbeat mechanism ensuring the connection is still alive. The receiver must respond with a pong frame.
10	A pong frame. Serves as a heartbeat mechanism ensuring the connection is still alive. Sent as a response after receiving a ping frame.
11-15	Reserved for custom control frames.

Table 2.2: Frame opcodes

8 (Close), 9 (Ping), and 10 (Pong) are known as control frames, and they are used to communicate state about the WebSocket connection.

²⁰ IANA WebSocket Opcode Registry



Masking

Each WebSocket frame sent by the client to the server needs to be masked with the help of a random masking-key (32-bit value). This key is contained within the frame, and it's used to obfuscate the payload data. However, when data flows the other way around, the server must not mask any frames it sends to the client.

A masking bit set to 1 indicates that the respective frame is masked (and therefore contains a masking-key). The server will close the WebSocket connection if it receives an unmasked frame.

On the server-side, frames received from the client must be unmasked before further processing. Here's an example of how you can do that:

```
var unmask = function(mask, buffer) {
   var payload = new Buffer(buffer.length);
   for (var i=0; i<buffer.length; i++) {
      payload[i] = mask[i % 4] ^ buffer[i];
   }
   return payload;
}</pre>
```

Masking is used as a security mechanism that helps prevent cache poisoning.

Payload length

The WebSocket protocol encodes the length of the payload data using a variable number of bytes:

- For payloads <126 bytes, the length is packed into the first two frame header bytes.
- For payloads of 126 bytes, two extra header bytes are used to indicate length.
- If the payload is 127 bytes, eight additional header bytes are used to indicate its length.



Payload data

The WebSocket protocol supports two types of payload data: *text* (UTF-8 Unicode text) and *binary*. In JavaScript, text data is referred to as **string**, while binary data is represented by the **ArrayBuffer** and **Blob** classes. For details on sending and receiving data over WebSockets, together with usage examples, see Chapter 3: The WebSocket API.

Payload data consists of application data, and potentially extension data (provided extensions were negotiated during the opening handshake).

Each frame's payload type is indicated via a 4-bit opcode (1 for text or 2 for binary).

Closing handshake

Compared to the opening handshake, the closing handshake is a much simpler process. You initiate it by sending a close frame with an opcode of 8. In addition to the opcode, the close frame may contain a body that indicates the reason for closing. This body consists of a status code (integer) and a UTF-8 encoded string (the reason).

The standard status codes that can be used during the closing handshake are defined by RFC 6455; additional, custom close codes can be registered with IANA²¹.

STATUS CODE	NAME	DESCRIPTION
0-999	N/A	Codes below 1000 are invalid and cannot be used.
1000	Normal closure	Indicates a normal closure, meaning that the purpose for which the WebSocket connection was established has been fulfilled.
1001	Going away	Should be used when closing the connection and there is no expectation that a follow-up connection will be attempted (e.g., server shutting down, or browser navigating away from the page).
1002	Protocol error	The endpoint is terminating the connection due to a protocol error.

²¹IANA WebSocket Close Code Number Registry

STATUS CODE	NAME	DESCRIPTION
1003	Unsupported data	The connection is being terminated because the endpoint received data of a type it cannot handle (e.g., a text-only endpoint receiving binary data).
1004	Reserved	Reserved. A meaning might be defined in the future.
1005	No status received	Used by apps and the WebSocket API to indicate that no status code was received, although one was expected.
1006	Abnormal closure	Used by apps and the WebSocket API to indicate that a connection was closed abnormally (e.g., without sending or receiving a close frame).
1007	Invalid payload data	The endpoint is terminating the connection because it received a message containing inconsistent data (e.g., non-UTF-8 data within a text message).
1008	Policy violation	The endpoint is terminating the connection because it received a message that violates its policy. This is a generic status code; it should be used when other status codes are not suitable, or if there is a need to hide specific details about the policy.
1009	Message too big	The endpoint is terminating the connection due to receiving a data frame that is too large to process.
1010	Mandatory extension	The client is terminating the connection because the server failed to negotiate an extension during the opening handshake.
1011	Internal error	The server is terminating the connection because it encountered an unexpected condition that prevented it from fulfilling the request.
1012	Service restart	The server is terminating the connection because it is restarting.
1013	Try again later	The server is terminating the connection due to a temporary condition, e.g., it is overloaded.
1014	Bad gateway	The server was acting as a gateway or proxy and received an invalid response from the upstream server. Similar to 502 Bad Gateway HTTP status code.
1015	TLS handshake	Reserved. Indicates that the connection was closed due to a failure to perform a TLS handshake (e.g., the server certificate can't be verified).

 \square

STATUS CODE	NAME	DESCRIPTION
1016-1999	N/A	Reserved for future use by the WebSocket standard.
2000-2999	N/A	Reserved for future use by WebSocket extensions.
3000-3999	N/A	Reserved for use by libraries, frameworks, and applications. Available for registration at IANA via first-come, first-serve.
4000-4999	N/A	Range reserved for private use in applications.

Table 2.3: Closing handshake status codes

Both the client and the server can initiate the closing handshake. Upon receiving a close frame, an endpoint (client or server) has to send a close frame as a response (echoing the status code received).

Once a close frame has been sent, no more data frames can pass over the WebSocket connection.

After an endpoint has both sent and received a close frame, the closing handshake is complete, and the WebSocket connection is considered closed.



Subprotocols

Subprotocols (this is the terminology used in RFC 6455) are application-level protocols layered on top of the raw WebSocket protocol. They help define specific formats and higher-level semantics for data exchanges between client and server. Subprotocols can ensure agreement not only about the way the data is structured, but also about the way communication must commence, continue, and eventually terminate.

Subprotocols can be grouped into three main categories:

- Registered protocols. This refers to the protocols that are registered with IANA²².
- **Open protocols.** Open protocols, such as Message Queuing Telemetry Transport (MQTT)²³ or Simple Text Oriented Message Protocol (STOMP)²⁴.
- **Custom protocols.** Refers to open-source libraries or proprietary solutions introducing their specific flavor of WebSocket-based communications.

Subprotocols are negotiated during the opening handshake. The client uses the Sec-WebSocket-Protocol header to pass along one or more comma-separated subprotocols, as shown in this example:

```
Sec-WebSocket-Protocol: amqp, v12.stomp
```

Provided it understands the subprotocols passed in the client request, the server must pick one (and only one) and return it alongside the Sec-WebSocket-Protocol header. From this point onwards, the client and server can communicate over the negotiated subprotocol.

If the server doesn't agree with any of the subprotocols suggested, the Sec-WebSocket-Protocol header won't be included in the response.

- ²³ Kayla Matthews, MQTT: A Conceptual Deep-Dive
- ²⁴ The Simple Text Oriented Messaging Protocol (STOMP)

²² IANA WebSocket Subprotocol Name Registry



Extensions

Extensions are named as such because they extend the WebSocket protocol. They can be used to add new opcodes, data fields, and additional capabilities (multiplexing, for example) to the standard WebSocket protocol.

At the time of writing, there are only a couple of extensions registered with IANA²⁵, such as permessage-deflate, which compresses the payload data portion of WebSocket frames. If you're interested in developing your own extension, you can use an open-source framework like websocket-extensions²⁶.

Extensions are negotiated during the opening handshake. The client uses the sec-Websocket-Extensions header to pass along the extensions it wishes to use, as shown in this example:



Provided it supports the extensions sent in the client request, the server must include them in the response, alongside the Sec-WebSocket-Extensions header. From this point onwards, the client and server can communicate over WebSockets using the extensions they've negotiated.

Security

In this section, we will cover some of the mechanisms you can use to secure WebSocket connections, and communication done over the WebSocket protocol. This is by no means an exhaustive section; it only aims to provide a high-level overview of several security-related considerations. More about the complex topic of WebSockets security will be treated in future versions of this book.

Let's start with the Origin header, which is sent by all browser clients (optional for nonbrowsers) to the server during the opening handshake. The Origin header is essential for securing cross-domain communication. Specifically, if the Origin indicated is unacceptable, the server can fail the handshake (usually by returning an HTTP 403 Forbidden status code). This ability can be extremely helpful in mitigating denial of service (DoS) attacks.

²⁵ IANA WebSocket Extension Name Registry

²⁶ The websocket-extensions framework



Speaking of headers used during the opening handshake, we must also mention Sec-WebSocket-Key and Sec-WebSocket-Accept. In a nutshell, the purpose of these headers is to protect unsuspecting WebSocket servers from cross-protocol attacks initiated by non-WebSocket clients. Together, Sec-WebSocket-Key and Sec-WebSocket-Accept ensure that both the client and the server can, in fact, communicate over WebSockets. If there's any issue involving these two headers (e.g., Sec-WebSocket-Key is missing from the client request), the WebSocket connection will not be established.

The WebSocket protocol doesn't prescribe any particular way that servers can authenticate clients. For example, you can handle authentication during the opening handshake, by using cookie headers. Another option is to manage authentication (and authorization) at the application level, by using techniques such as JSON Web Tokens²⁷.

So far, we've covered security mechanisms that are used during connection establishment. Now, let's look at some aspects that impact security during data exchange between the client and the server. First of all, to reduce the chance of man-in-the-middle and eavesdropping attacks (especially when exchanging critical, sensitive data), it's recommended to use the wss URI scheme — which uses TLS to encrypt the connection, just like https.

We've talked about message frames earlier in this chapter, and mentioned that frames sent by the client to the server need to be <u>masked</u> with the help of a random <u>masking</u>key (32-bit value). This key is contained within the frame, and it's used to obfuscate the payload data. Frames need to be unmasked by the server before further processing. Masking makes WebSocket traffic look different from HTTP traffic, which is especially useful when proxy servers are involved. That's because some proxy servers may not "understand" the WebSocket protocol, and, were it not for the mask, they might mistake it for regular HTTP traffic; this could lead to all sorts of problems, such as cache poisoning.

²⁷ RFC 7519: JSON Web Token (JWT)


CHAPTER 3

The WebSocket API

This chapter introduces you to the WebSocket Application Programming Interface (API), which extends the WebSocket protocol to web applications. The WebSocket API enables event-driven communication over a persistent connection. This allows you to build web apps that are truly realtime and less resource-intensive on both the client and the server compared to HTTP techniques.

In the following sections, we'll look at the constituent components of the WebSocket API — its events, methods, and properties.

Overview

Defined in the HTML Living Standard²⁸, the WebSocket API is a technology that makes it possible to open a persistent two-way, full-duplex communication channel between a web client and a web server. The WebSocket interface enables you to send messages asynchronously to a server and receive event-driven responses without having to poll for updates.

Almost all modern browsers support the WebSocket API²⁹. Additionally, there are plenty of frameworks and libraries — both open-source and commercial solutions — that implement WebSocket APIs. See the Resources section in this book for more details.

For the rest of this chapter, we will cover the core capabilities of the WebSocket API. As you will see, it's intuitive, designed with simplicity in mind, and trivial to use.

²⁸ Web sockets, HTML Living Standard

²⁹ Can I use WebSockets?



The WebSocket server

A WebSocket server can be written in any server-side programming language that is capable of Berkeley sockets³⁰. The server listens for incoming WebSocket connections using a standard TCP socket. Once the <u>opening handshake</u> has been negotiated, the server must be able to send, receive and process WebSocket messages.

See <u>Chapter 4: Building a Web App with WebSockets</u> to learn how to create your own WebSocket server in Node.js.

The WebSocket constructor

To get started with the WebSocket API on the client-side, the first thing to do is to instantiate a WebSocket object, which will automatically attempt to open the connection to the server:

```
const socket = new WebSocket('wss://example.org');
```

The WebSocket constructor contains a required parameter — the url to the WebSocket server. Additionally, the optional protocols parameter may also be included, to indicate one or more WebSocket <u>subprotocols</u> (application-level protocols) that can be used during the client-server communication:

```
const socket = new WebSocket('wss://example.org', 'myCustomProtocol');
```

Once the WebSocket object is created and the connection is established, the client can start exchanging data with the server.

Instantiating the WebSocket object essentially initiates the opening handshake we mentioned in the previous chapter.

³⁰ Berkeley sockets



Events

WebSocket programming follows an asynchronous, event-driven programming model. As long as a WebSocket connection is open, the client and the server simply listen for events in order to handle incoming data and changes in connection status (with no need for polling).

The WebSocket API supports four types of events:

- open
- message
- error
- close

In JavaScript, WebSocket events can be handled by using <u>"onevent" properties</u> (for example, onopen is used to handle open events). Alternatively, you can use the addEventListener() method. Either way, your code will provide callbacks that will execute every time an event is fired.

Open

The open event is raised when a WebSocket connection is established. It indicates that the opening handshake between the client and the server was successful, and the WebSocket connection can now be used to send and receive data. Here's a usage example:

```
// Create WebSocket connection
const socket = new WebSocket('wss://example.org');
// Connection opened
socket.onopen = function(e) {
    console.log('Connection open!');
};
```



Message

The message event is fired when data is received through a WebSocket. Messages might contain string (plain text) or binary data, and it's up to you how that data will be processed and visualized.

Here's an example of how to handle a message event:



Error

The error event is fired in response to unexpected failures or issues (for example, some data couldn't be sent). Here's how you listen for error events:

```
socket.onerror = function(e) {
   console.log('WebSocket failure', e);
   handleErrors(e);
};
```

Errors cause the WebSocket connection to close, so an error event is always shortly followed by a close event.



Close

The close event fires when the WebSocket connection closes. This can be for a variety of reasons, such as a connection failure, a successful closing handshake, or TCP errors. Once the connection is terminated, the client and server can no longer send or receive messages.

This is how you listen for a close event:

```
socket.onclose = function(e) {
    console.log('Connection closed', e);
};
```

You can manually trigger calling the close event by executing the close() method.

Methods

The WebSocket API supports two methods: send() and close().

send()

Once the connection has been established, you're almost ready to start sending and receiving messages to and from the WebSocket server. But before doing that, you first have to ensure that the connection is open and ready to receive messages. You can achieve this in two main ways.

The first option is to trigger the send() method from within the onopen event handler, as demonstrated in the following example:



The second way is to check the readyState property and choose to send data only when the WebSocket connection is open:

```
function processEvent(e) {
    if(socket.readyState === WebSocket.OPEN) {
        // Socket open, send!
        socket.send(e);
    } else {
        // Show an error, queue it for sending later, etc
    }
}
```

The two code snippets above show how to send text (string) messages. However, in addition to strings, you can also send binary data (Blob or ArrayBuffer), as shown in this example:

```
var buffer = new ArrayBuffer(128);
socket.send(buffer);
var intview = new Uint32Array(buffer);
socket.send(intview);
var blob = new Blob([buffer]);
socket.send(blob);
```

After sending one or more messages, you can leave the WebSocket connection open for further data exchanges, or call the close() method to terminate it.

close()

The close() method is used to close the WebSocket connection (or connection attempt). It's essentially the equivalent of the closing handshake we covered previously, in Chapter 2. After this method is called, no more data can be sent or received over the WebSocket connection.

If the connection is already closed, calling the close() method does nothing.

Here's the most basic example of calling the close() method:

socket.close();



Optionally, you can pass two arguments with the close() method:

- code. A numeric value indicating the status code explaining why the connection is being closed. See the <u>Closing handshake</u> section in Chapter 2 for more details about all the status codes that can be used.
- reason. A human-readable string explaining why the connection is closing.

Here's an example of calling the close() method with the two optional parameters:

```
socket.close(1003, 'Unsupported data type!');
```

Properties

The WebSocket object exposes several properties containing details about the WebSocket connection.

binaryType

The binaryType property controls the type of binary data being received over the WebSocket connection. The default value is blob; additionally, WebSockets also support arraybuffer.

bufferedAmount

Read-only property that returns the number of bytes of data queued for transmission but not yet sent. The value of bufferedAmount resets to zero once all queued data has been sent.

bufferedAmount is most useful particularly when the client application transports large amounts of data to the server. Even though calling <u>send()</u> is instant, actually transmitting that data over the internet is not. Browsers will buffer outgoing data on behalf of your client application. The **bufferedAmount** property is useful for ensuring that all data is sent before closing a connection, or performing your own throttling on the client-side.

Below is an example of how to use bufferedAmount to send updates every second, and adjust accordingly if the network cannot handle the rate:



extensions

Read-only property that returns the name of the WebSocket <u>extensions</u> that were negotiated between client and server during the opening handshake.

If no extensions were negotiated during connection establishment, the extensions property returns an empty string.

"onevent" properties

These properties are called to run associated handler code whenever a WebSocket event is fired. There are four types of "onevent" properties, one for each type of event:

PROPERTY	DESCRIPTION
onopen	Called when the WebSocket connection's readyState property changes to 1; this indicates that the connection is open and ready to send and receive data.
onmessage	Called when a message is received from the server.
onerror	Gets called when an error event occurs, impacting the WebSocket connection.
onclose	Called with a close event when the WebSocket's connection readyState property changes to 3; this indicates that the connection is closed.

Table 3.1: "onevent" properties



protocol

Read-only property returning the name of the WebSocket <u>subprotocol</u> that was negotiated for communication between the client and server during the <u>opening</u> handshake.

Subprotocols are specified via the protocols parameter when creating the webSocket object (see The WebSocket constructor section earlier in this chapter for details). If no protocol is specified during connection establishment, the protocol property will return an empty string.

readyState

Read-only property that returns the current state of the WebSocket connection. The table below shows the values you can see reflected by this property, and their meaning:

VALUE	STATE	DESCRIPTION
0	CONNECTING	Socket has been created, but the connection is not yet open.
1	OPEN	The connection is open and ready to communicate.
2	CLOSING	The connection is in the process of closing.
3	CLOSED	The connection is closed or couldn't be opened.

Table 3.2: WebSocket connection states

The value of readyState will change over time. It's recommended to check it periodically to understand the lifespan and life cycle of the WebSocket connection.

url

Read-only property that returns the absolute URL of the WebSocket, as resolved by the constructor.



CHAPTER 4

Building a Web App with WebSockets

The initial version of this chapter was written and published by Jo Franchetti³¹

In this chapter, we will look at how to build a realtime web app with WebSockets and Node.js: *an interactive cursor position-sharing demo*. It's the kind of project that requires bidirectional, instant communication between client and server — the type of use case where the WebSocket technology truly shines.

WebSocket clients and servers

To leverage the WebSocket technology on the server-side, a backend application is required. For our demo, we'll use Node.JS, a lightweight and efficient asynchronous eventdriven JavaScript runtime. Node.js is an excellent choice for building scalable realtime web applications and maintaining many hundreds of concurrent WebSocket connections. We'll look at how to implement two different Node.js libraries as the WebSocket server: *ws* and *SockJS*.

Using WebSockets in the frontend is fairly straightforward, via the WebSocket API built into all modern browsers (we'll use this API on the client-side in the first part of the demo, alongside ws on the server-side). Additionally, there are plenty of libraries and solutions implementing the WebSocket technology on both the client-side and the server-side. This includes SockJS, which we will cover in the second part of the demo.

For more details about WebSocket client and server implementations, see the <u>Resources</u> section.

 $^{^{\}scriptscriptstyle 31}$ Jo Franchetti, WebSockets and Node.js — testing WS and SockJS by building a web app



ws — a Node.js WebSocket library

ws³² is a WebSocket server for Node.js. It's quite low-level: you listen to incoming connection requests and respond to raw messages as either strings or byte buffers.

In order to demonstrate how to set up WebSockets with Node.js and ws, we will build a demo app that shares users' cursor positions in realtime. We walk through building it below.

Building an interactive cursor position-sharing demo with ws

This is a demo to create a colored cursor icon for every connected user. When they move their mouse around, their cursor icon moves on the screen and is also shown moving on the screen of every connected user. This happens in realtime, as the mouse is being moved.

Setting up the WebSocket server

First, require the ws library and use the WebSocket.Server method to create a new WebSocket server on port 7071 (or any other port of your choosing):

```
const WebSocket = require('ws');
const wss = new WebSocket.Server({ port: 7071 });
```

For brevity's sake, we call it wss in our code. Any resemblance to secure WebSockets (often referred to as wss) is a coincidence.

Next, create a Map to store a client's metadata (any data we wish to associate with a WebSocket client):

const clients = new Map();

³² ws: a Node.js WebSocket library

Subscribe to the wss connection event using the wss.on function, which provides a callback. This will be fired whenever a new WebSocket client connects to the server:

```
wss.on('connection', (ws) => {
    const id = uuidv4();
    const color = Math.floor(Math.random() * 360);
    const metadata = { id, color };
    clients.set(ws, metadata);
```

Every time a client connects, we generate a new unique ID, which is used to identify them. Clients are also assigned a cursor color by using Math.random(); this generates a number between 0 and 360, which corresponds to the hue value of an HSV color. The ID and cursor color are then added to an object that we'll call metadata, and we're using the Map to associate them with our ws WebSocket instance.

The Map is a dictionary — we can retrieve this metadata by calling get and providing a WebSocket instance later on.

Using the newly connected WebSocket instance, we subscribe to that instance's message event, and provide a callback function that will be triggered whenever this specific client sends a message to the server.

```
ws.on('message', (messageAsString) => {
  This event is on the WebSocket instance (ws) itself, and not on the WebSocket.
  Server instance (wss).
```

Whenever our server receives a message, we use JSON.parse to get the message contents, and load our client metadata for this socket from our Map using clients.get(ws).

We're going to add our two metadata properties to the message as sender and color:

```
const message = JSON.parse(messageAsString);
const metadata = clients.get(ws);
message.sender = metadata.id;
message.color = metadata.color;
```



```
const outbound = JSON.stringify(message);
[...clients.keys()].forEach((client) => {
    client.send(outbound);
    });
});
```

Finally, when a client closes its connection, we remove its metadata from our Map:

```
ws.on("close", () => {
    clients.delete(ws);
    });
});
```

At the bottom we have a function to generate a unique ID:

```
function uuidv4() {
   return 'xxxxxxx-xxx-4xxx-yxxx-xxxxxxx'.replace(/[xy]/g, function(c)
   {
      var r = Math.random() * 16 | 0, v = c == 'x' ? r : (r & 0x3 | 0x8);
      return v.toString(16);
   });
   }
   console.log('wss up');
```

This server implementation multicasts, sending any message it has received to all connected clients.

We now need to write some client-side code to connect to the WebSocket server, and transmit the user's cursor position as it moves.

WebSockets on the client-side

We're going to start with some standard HTML5 boilerplate:

Next, we add a reference to a style sheet, and an index.js file that we're adding as an *ES Module* (using type="module").

```
<link rel='stylesheet' href='style.css'>
    <script src='index.js' type='module'></script>
</head>
```

The body contains a single HTML template which contains an svG image of a pointer. We're going to use JavaScript to clone this template whenever a new user connects to our server.



Next, we need to use JavaScript to connect to the WebSocket server:



We call the **connectToServer()** function, which resolves a promise containing the connected WebSocket (the function definition will be written later.)

Once connected, we add a handler for onmousemove to the document.body. The messageBody is very simple: it consists of the current clientX and clientY properties from the mouse movement event (the horizontal and vertical coordinates of the cursor within the application's viewport).

We stringify this object, and send it via our now connected ws WebSocket instance as the message text:

```
document.body.onmousemove = (evt) => {
    const messageBody = { x: evt.clientX, y: evt.clientY };
    ws.send(JSON.stringify(messageBody));
};
```



Now we need to add another handler, this time for an onmessage event to the WebSocket instance ws. Remember that every time the WebSocket server receives a message, it'll forward it to all connected clients.

You might notice that the syntax here differs slightly from the server-side WebSocket code. That's because we're using the browser's native WebSocket class, rather than the ws library.



When we receive a message over the WebSocket, we parse the data property of the message, which contains the stringified data that the onmousemove handler sent to the WebSocket server, along with the additional sender and color properties that the server-side code adds to the message.

Using the parsed messageBody, we call getOrCreateCursorFor. This function returns an HTML element that is part of the DOM. We'll look at how it works later.

We then use the x and y values from the messageBody to adjust the cursor position using a CSS transform.

Our code relies on two utility functions. The first is **connectToServer**, which opens a connection to our WebSocket server, and then returns a **Promise** that resolves when the WebSocket readyState property is 1 - **CONNECTED**.

This means that we can just await this function, and we'll know that we have a connected and working WebSocket connection.

```
async function connectToServer() {
    const ws = new WebSocket('ws://localhost:7071/ws');
    return new Promise((resolve, reject) => {
        const timer = setInterval(() => {
            if (ws.readyState === 1) {
                clearInterval(timer)
                     resolve(ws);
            }
            }, 10);
    });
}
```



We also use our getOrCreateCursorFor function. This function first attempts to find any existing element with the HTML data attribute data-sender where the value is the same as the sender property in our message. If it finds one, we know that we've already created a cursor for this user, and we just need to return it so the calling code can adjust its position.

```
function getOrCreateCursorFor(messageBody) {
    const sender = messageBody.sender;
    const existing = document.querySelector(`[data-sender='${sender}']`);
    if (existing) {
        return existing;
    }
```

If we can't find an existing element, we clone our HTML template, add the data attribute with the current sender ID to it, and append it to the document.body before returning it:



Now when you run the web application, each user viewing the page will have a cursor that appears on everyone's screens because we are sending the data to all the clients using WebSockets.

Running the demo

If you've been following along with the tutorial, then you can run:

```
> npm install
> npm run start
```

If not, you can clone a working version of the demo from: <u>https://github.com/ably-labs/</u>websockets-cursor-sharing.



This demo includes two applications: a web app that we serve through Snowpack³³, and a Node.js web server. The NPM start task spins up both the API and the web server.

The demo should look as depicted below:



Figure 4.1: Realtime cursor movement powered by the ws WebSockets library

³³ Snowpack



However, if you are running the demo in a browser that does not support WebSockets (e.g., IE9 or below), or if you are restricted by particularly tight corporate proxies, you will get an error saying that the browser can't establish a connection:

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>>										

Figure 4.2: Error message returned by the browser when a WebSocket connection can't be established

This is because the ws library offers no fallback transfer protocols if WebSockets are unavailable. If this is a requirement for your project, or you want to have a higher level of reliability of delivery for your messages, then you will need a library that offers multiple transfer protocols, such as SockJS.



SockJS — a JavaScript library to provide WebSocket-like communication

SockJS is a library that mimics the native WebSocket API in browsers. Additionally, it will fall back to HTTP whenever a WebSocket fails to connect, or if the browser being used doesn't support WebSockets. Like ws, SockJS requires a server counterpart; its maintainers provide both a JavaScript client library³⁴, and a Node.js server library³⁵.

Using SockJS in the client is similar to the native WebSocket API, with a few small differences. We can swap out ws in the demo built previously and use SockJS instead to include fallback support.

Updating the interactive cursor position sharing demo to use SockJS

To use SockJS in the client, we first need to load the SockJS JavaScript library from their CDN. In the head of the index.html document we built earlier, add the following line above the script include of index.js:

<script src='https://cdn.jsdelivr.net/npm/sockjs-client@1/dist/sockjs.min. js' defer></script>

Note the defer keyword — it ensures that the SockJS library is loaded before index.js runs.

In the app/script.js file, we then update the JavaScript to use SockJS. Instead of the WebSocket object, we'll now use a SockJS object. Inside the connectToServer function, we'll establish the connection with the SockJS server:



³⁴ SockJS-client

35 SockJS-node



Next, we have to update the API/script.js file to make our server use SockJS. This means changing the names of a few event hooks, but the API is very similar to ws.

First, we need to install sockjs-node. In your terminal run:

> npm install sockjs

Then we need to require the sockjs module and the built-in HTTP module from Node. Delete the line that requires ws and replace it with the following:

```
const http = require('http');
const sockjs = require('sockjs');
```

We then change the declaration of wss to become:

```
const wss = sockjs.createServer();
```

At the very bottom of the API/index.js file we'll create the HTTPS server and add the SockJS HTTP handlers:

```
const server = http.createServer();
wss.installHandlers(server, {prefix: '/ws'});
server.listen(7071, '0.0.0.0');
```

We map the handlers to a prefix supplied in a configuration object ('/ws'). We tell the HTTP server to listen on port 7071 (arbitrarily chosen) on all the network interfaces on the machine.

The final job is to update the event names to work with SockJS:



And that's it, the demo will now run with WebSockets where they are supported; and where they aren't, it will use <u>Comet long polling</u>. This latter fallback option will show a slightly less smooth cursor movement, but it is more functional than no connection at all!



Running the demo with SockJS

If you've been following along with the tutorial, then you can run:



If not, you can clone a working version of the demo from: <u>https://github.com/ably-labs/</u>websockets-cursor-sharing/tree/sockjs.



This demo includes two applications: a web app that we serve through Snowpack³⁶, and a Node.js web server. The NPM start task spins up both the API and the web server.

The demo should look as depicted below:



Figure 4.3: Realtime cursor movement powered by the SockJS WebSockets library

³⁶ Snowpack



Scaling the web app

You might notice that in both examples we're storing the state in the Node.js WebSocket server — there is a Map that keeps track of connected WebSockets and their associated metadata. This means that for the solution to work, and for every user to see one another, they have to be connected to the same WebSocket server.

The number of active users you can support is thus directly related to how much hardware your server has. Node.js is pretty good at managing concurrency, but once you reach a few hundred to a few thousand users, you're going to need to scale your hardware to keep all the users in sync.

Scaling vertically is often an expensive proposition, and you'll always be faced with a performance ceiling of the most powerful piece of hardware you can procure. Additionally, vertical scaling is not elastic, so you have to do it ahead of time. You should consider horizontal scaling, which is better in the long run — but also significantly more difficult. See The scalability of your server layer section in the next chapter for details.

What makes WebSockets hard to scale?

WebSockets are fundamentally hard to scale because connections to your WebSocket server need to be persistent. And even once you've scaled your server layer, you also need to provide a solution for sharing data between the nodes. Connection state needs to be stored *out-of-process* — this usually involves using something like Redis³⁷, or a traditional database, to ensure that all the nodes have the same view of state.

In addition to having to share state using additional technology, *broadcasting* to all subscribed clients becomes difficult, because any given WebSocketServer node knows only about the clients connected to itself.

There are multiple ways to solve this: either by using some form of direct connection between the cluster nodes that are handling the traffic, or by using an external pub/sub mechanism. This is sometimes called "adding a backplane" to your infrastructure, and is yet another moving part that makes scaling WebSockets difficult.

See <u>Chapter 5: WebSockets at Scale</u> for a more in-depth read about the engineering challenges involved in scaling WebSockets.

³⁷ Redis

³⁸ Everything You Need To Know About Publish/Subscribe



CHAPTER 5

WebSockets at Scale

This chapter covers the main aspects to consider when you set out to build a system at scale. By this, I mean a system to handle thousands or even millions of concurrent end-user devices as they connect, consume, and send messages over WebSockets. As you will see, scaling WebSockets is non-trivial, and involves numerous engineering decisions and technical trade-offs.

The scalability of your server layer

There are two main paths you can take to scale your server layer:

- Vertical scaling. Also known as scaling up, it adds more power (e.g., CPU, RAM) to an existing machine.
- Horizontal scaling. Also known as scaling out, it involves adding more machines to the network, which share the processing workload.

HORIZONTAL SCALING

Add more instances

VERTICAL SCALING

Increase size of instance (RAM, CPU etc.)





Figure 5.1: Vertical and horizontal scaling

At first glance, vertical scaling seems attractive, as it's easier to implement and maintain than horizontal scaling. You might even ask yourself: how many WebSocket connections can one server handle? However, that's rarely the right question to ask, and that's because scaling up has some serious practical limitations.

Let's look at a hypothetical example to demonstrate these drawbacks. Imagine you've developed an interactive virtual events platform with WebSockets that's being used by tens of thousands of users, with more and more joining every day. This translates into an ever-growing number of WebSocket connections your server layer needs to handle.

However, since you are only using one machine, there's a finite amount of resources you can add to it, which means you can only scale your server up to a finite capacity. Furthermore, what happens if, at some point, the number of concurrent WebSocket connections proves to be too much to handle for just one machine? Or what happens if you need to upgrade your server? With vertical scaling, you have a single point of failure, which would severely affect the availability of your system and the uptime of your virtual events platform.

In contrast, *horizontal scaling is a more available model in the long run*. Even if a server crashes or needs to be upgraded, you are in a much better position to protect your system's overall availability since the workload of the machine that failed is distributed to the other nodes in the network.

Of course, horizontal scaling comes with its own complications — it involves a more complex architecture, additional infrastructure to manage, load balancing, and automatically syncing message data and connection state across multiple WebSocket servers in milliseconds (more about these topics is covered later in this chapter).

Despite its increased complexity, horizontal scaling is worth pursuing, as it allows you to scale limitlessly (in theory). This makes it a superior alternative to vertical scaling. So, instead of asking how many connections can a server handle, a better question would be: how many servers can I distribute the workload to?

In addition to horizontal scaling, you should also consider the elasticity of your server layer. System-breaking complications can arise when you expose an inelastic server layer to the public internet, a volatile and unpredictable source of traffic. To successfully handle WebSockets at scale, you need to be able to *dynamically (automatically) add more servers into the mix* so that your system can quickly adjust and deal with potential usage spikes at all times.



Load balancing

Load balancing is the process of distributing incoming network traffic (WebSocket connections in our case) across a group of backend servers (usually called a server farm). When you scale horizontally, your load balancing strategy is fundamental.

A load balancer — which can be a physical device, a virtualized instance running on specialized hardware, or a software process — acts as a "traffic cop". Sitting between clients and your backend server farm, the load balancer receives and then routes incoming connections to available servers capable of handling them.



Figure 5.2: Load balancing

Load balancers detect the health of backend resources and do not send traffic to servers that cannot deal with additional load. If a server goes down, the load balancer redirects its traffic to the remaining operational servers. When a new server is added to the farm, the load balancer automatically starts distributing traffic to it.

The goal of an effective load balancing strategy is to:

- Provide fault tolerance, high availability, and reliability.
- Ensure no one server is overworked, which can degrade performance.
- Minimize server response time and maximize throughput.
- Allow you to flexibly add or remove servers, as demand dictates.

You can perform load balancing at different layers of the Open Systems Interconnection (OSI) Model³⁹:

• Layer 4 (L4). Transport-level load balancing. This means load balancers can make routing decisions based on the TCP or UDP ports that packets use, along with their source and destination IP addresses. The contents of the packets themselves are not inspected.

³⁹ OSI model, Wikipedia

• Layer 7 (L7). Application-level load balancing. At this layer, load balancers can evaluate a broader range of data than at L4, including HTTP headers and SSL session IDs. L7 load balancing is generally more sophisticated and more resource-intensive, but it can also be more efficient by allowing the load balancer to make routing decisions based on the content of the message.

Both L4 and L7 load balancing are commonly used in modern architectures. Layer 4 load balancing is ideal for simple packet-level load balancing, and it's usually faster and more secure (because message data isn't inspected). In comparison, Layer 7 load balancing is more expensive, but it's capable of smart routing based on URL (something you can't do with L4 load balancing). Large distributed systems often use a two-tiered L4/L7 load balancing architecture for internet traffic.

Load balancing algorithms

A load balancer will follow an algorithm to determine how to distribute requests across your server farm. There are various options to consider and choose from. The table below presents some of the most commonly used ones:

ALGORITHM	ABOUT
Round robin	Involves routing connections to available servers sequentially, on a cyclical basis. For a simplified example, let's assume we have two servers, A and B. The first connection goes to server A, the second one goes to server B, the third one goes to server A, the fourth one goes to B, and so on.
Least connections	A new connection is routed to the server with the least number of active connections.
Least bandwidth	A new connection is routed to the server currently serving the least amount of traffic as measured in megabits per second (Mbps).
Least response time	A new connection is routed to the machine that takes the least amount of time to respond to a health monitoring request (the response speed is used to indicate how loaded a server is). Some load balancers might also factor in the number of active connections on each server.
Hashing methods	The routing decision is made based on a hash of various bits of data from the incoming connection. This may include information such as port number, domain name, and IP address.
Random with two choices	The load balancer randomly picks two servers from your farm and routes a new connection to the machine with the fewest active connections.

ALGORITHM	ABOUT
Custom load	The load balancer queries the load on individual servers using something like the Simple Network Management Protocol (SNMP) ⁴⁰ , and assigns a new connection to the machine with the best load metrics. You can define various metrics to look at, such as CPU usage, memory, and response time.

Table 5.1: Load balancing algorithms

You should select a load balancing algorithm depending on the specifics of your WebSocket use case. In scenarios where you have the exact same number of messages being sent to all clients (for example, live score updates for all those following a tennis match), and your servers have roughly identical computing capabilities and storage capacity, you can use the round robin approach, which is easier to implement compared to some other alternatives.

However, if, for example, you are developing a chat solution, some WebSocket connections will be more resource-intensive, due to certain end-users being chattier. In this case, a round robin strategy might not be the best way to go, since you would in effect be distributing load unevenly across your server farm. In such a context, you would be better off using an algorithm like least bandwidth.

Here are other aspects to bear in mind when you're load balancing WebSockets:

Falling back to alternative transports

You might come across scenarios where you won't be able to use WebSockets (for example, some corporate firewalls and networks block WebSocket connections). When this happens, your system needs to be able to <u>fall back to another transport</u> — usually an HTTP-based technique, like Comet long polling. This means that your server layer needs to "understand" both WebSockets, as well as all the fallbacks you are using.

Your server layer must be prepared to quickly adjust to falling back to a less efficient transport, which usually means increased load. You should bear in mind that your ideal load balancing strategy for WebSockets might not always be the right one for HTTP requests; after all, stateful WebSockets and stateless HTTP are fundamentally different. When you design your system, you must ensure it's able to successfully load balance WebSockets, as well as any HTTP fallbacks you support (you might want to have different

⁴⁰ Simple Network Management Protocol, Wikipedia

server farms to handle WebSocket vs. non-WebSocket traffic).

Sticky sessions

One could argue that WebSockets are sticky by default (in the sense that there's a persistent connection between server and client). However, this doesn't mean that you are forced to use sticky load balancing (where the load balancer repeatedly routes traffic from a client to the same destination server). In fact, sticky load balancing is a rather fragile approach (there's always the risk that a server will fail), making it hard to rebalance load. Rather than using sticky load balancing, which inherently assumes that a client will always stay connected to the same server, it's more reliable to use non-sticky sessions, and have a mechanism that allows your servers to share connection state between them. This way, stream continuity can be ensured without the need for a WebSocket connection to always be linked to the exact same server.

Architecting your system for scale

When you build apps with WebSockets for end-users connecting over the public internet, you often won't be able to predict the number of concurrently-connected devices. You should design your system in such a way that it's able to handle an unknown (but potentially very high) and volatile number of simultaneous users.

To handle unpredictability, you should architect your system based on a pattern designed for huge scalability. One of the most popular and dependable choices is the pub/sub pattern⁴¹.

In a nutshell, pub/sub provides a framework for message exchange between publishers (typically your server) and subscribers (often, end-user devices). Publishers and subscribers are unaware of each other, as they are decoupled by a message broker, which usually groups messages into channels (or topics). Publishers send messages to channels, while subscribers receive messages by subscribing to relevant channels.

⁴¹ Everything You Need To Know About Publish/Subscribe



Figure 5.3: The pub/sub pattern

The pub/sub pattern's decoupled nature means your apps can theoretically scale to limitless subscribers. A significant advantage of adopting the pub/sub pattern is that you often have only one component that has to deal with scaling WebSocket connections the message broker. As long as the message broker can scale predictably and reliably, it's unlikely you'll have to add additional components or make any other changes to your system to deal with the unpredictable number of concurrent users connecting over WebSockets.

Here are some other benefits you gain by using pub/sub:

- Smoother scalability. Systems using pub/sub are scalable without the fear of breaking functionality because communication logic and business logic are separate entities. Software architects can redesign the message broker's channel architecture without the worry of breaking the business logic.
- **Elasticity.** There's no need to pre-define a set number of publishers or subscribers. They can be added to a required channel depending on the usage.
- Ease of development & fast integration. Pub/sub is agnostic to programming language and communication protocol, which enables disparate components of a system to be integrated faster compared to legacy alternatives.

There are numerous projects built with WebSockets and pub/sub⁴², and plenty of opensource libraries and commercial solutions combining these two elements, so it's unlikely you'll have to build your own WebSockets + pub/sub capability from scratch. Examples of open-source solutions you can use include: Socket.IO with the Redis pub/sub adapter⁴³, SocketCluster⁴⁴, or Django Channels⁴⁵. Of course, when choosing an open-source solution, you have to deploy it, manage it, and scale it yourself — this is, without a doubt, a tough engineering challenge.

⁴² Websocket Pubsub open source projects on GitHub

⁴³ Redis adapter for Socket.IO

⁴⁴ SocketCluster

⁴⁵ Django Channels



Fallback transports

Despite benefiting from widespread platform support, WebSockets suffer from some networking issues. Here are some of the problems you may come across:

- Some proxies don't support the WebSocket protocol or terminate persistent connections.
- Some corporate firewalls, VPNs, and networks block specific ports, such as 443 (the standard web access port that supports secure WebSocket connections).
- WebSockets are still not entirely supported across all browsers.

Imagine you've developed a CRM, marketing, and sales platform for tens of thousands of business users, where you have realtime features such as chat and live dashboards that are powered by WebSockets. But some users might be connecting from restrictive corporate networks that block or break WebSocket connections. So what do you do to ensure your product is available to your customers, knowing that you may not be able to use WebSockets in all situations?

If you foresee clients connecting from within corporate firewalls or otherwise tricky sources, you need to consider supporting *fallback transports*.

Most WebSocket solutions have fallback support baked in. For example, Socket.IO⁴⁶, one of the most popular open-source WebSocket libraries out there, will opaquely try to establish a WebSocket connection if possible, and will fall back to HTTP long polling if not.

Another example is SockJS⁴⁷, which supports a large number of streaming and polling fallbacks, including xhr-polling (long-polling using cross-domain XHR⁴⁸) and eventsource (Server-Sent Events⁴⁹).

See <u>Chapter 4</u>: Building a Web App with WebSockets for details on building a realtime app with SockJS that falls back to Comet long polling when WebSockets can't be used.

⁴⁶ Socket.IO

⁴⁷ SockJS-client

⁴⁸ XMLHttpRequest Living Standard

⁴⁹ Server-Sent Events (SSE): A Conceptual Deep Dive



Going beyond open-source solutions, most commercial WebSocket solution providers also support fallback transports. Of course, there is also the option of developing your own fallback capability, but this is a complex and time-consuming endeavor. In most cases, to keep engineering complexity to a minimum, you're better off using an existing WebSocketbased solution that includes fallback options.

In the context of scale, it's essential to consider the impact that fallbacks may have on the availability of your system.

Let's assume you have thousands or even tens of thousands of simultaneous users connected to your system, and there's an incident that causes a significant proportion of the WebSocket connections to fall back to long polling. Not only is handling tens of thousands of concurrent WebSocket connections a challenge in itself, but it's further amplified by falling back to long polling, which is significantly more demanding on your server layer. For example, while WebSockets allow you to push data as soon as it becomes available over persistent connections, with long polling you have to buffer the data and hold it somewhere until the next request comes in; this is much more resource-intensive (increased RAM usage).

When you have tens of thousands of WebSocket connections simultaneously falling back to long polling (or any other similar transport), your scalability problem can increase by a further order of magnitude. To ensure your system's availability and uptime, your server layer needs to be elastic and have enough capacity to deal with the increased load. You might also want to consider using an exponential backoff mechanism (see Automatic reconnections for details).



Managing WebSocket connections and messages

We will now look at the main things you need to consider when managing WebSocket traffic (connections and messages).

New connections

There's a moderate overhead in establishing a new WebSocket connection — the process involves a non-trivial request/response pair between the client and the server known as the opening handshake.

Now, imagine you're streaming live sports updates, and there's a widely popular event taking place, like a World Cup game, or a Grand Slam final. You can have tens of thousands or even millions of client devices trying to open WebSocket connections at the same time. Such a scenario leads to a huge burst in traffic, and your system needs to be prepared to handle it. The situation would be even more complicated if all these WebSocket connections were to simultaneously fall back to a less efficient transport.

Here are some of the things you can do to prepare for cases where you have to deal with an extremely high number of WebSocket connections opening concurrently:

- **Testing and monitoring.** Run load and stress testing to evaluate how your system behaves under peak load, and have comprehensive realtime monitoring and alerting mechanisms in place, so you have a good understanding of what's happening at any given moment, and can act immediately if any issues occur.
- **Enforce limits.** Based on load and stress testing results, you can enforce hard limits, such as maximum number of connections, or how many new connections can be opened in a specific time interval. This way, you have more predictability, and you're in a better position to scale your system in a reliable way.
- Ensure your system is highly available and fault tolerant. You need to be able to quickly (auto)scale your server layer so it can deal with traffic spikes. Additionally, it's advisable to operate with some capacity margin, and have backups for various system components, to ensure redundancy and remove single points of failure.



Monitoring WebSockets

The public internet is a volatile and unpredictable source of traffic, so you need a robust and comprehensive monitoring and alerting stack to give you insight into your system, and how it's dealing with WebSocket connections.

We won't go into details about the solutions you can use to build your WebSockets monitoring stack — there are plenty of options to choose from, including open-source tools like Prometheus⁵⁰ and Grafana⁵¹.

Here are some of the metrics that are commonly monitored:

- Number of connections
- Churn rate
- Message count, throughput, and network traffic
- Memory / CPU usage
- Instance count
- Packet loss, duplication, and reordering
- Latency
- Warnings and errors
- Server, datacenter, and region health

It's best if the metrics you monitor are presented on *realtime* dashboards, so you always have up-to-date visibility into what is going on. And, of course, you should have alerts configured so that when certain metrics go outside of acceptable values, you can be instantly notified, and quickly react to address potential issues.

Load shedding

When scaling WebSockets, you will inevitably have to deal with traffic congestion and the risk of your server layer getting overloaded by the number of connections it needs to handle. If the situation is left unchecked, it can lead to cascading failures and even a total collapse of your system.

To prevent this from happening, you need to have a load shedding strategy in place. Load shedding mechanisms generally allow you to detect congestion and fail gracefully when a server approaches overload, by rejecting some or all of the incoming traffic.

⁵⁰ Prometheus

⁵¹ Grafana



Here are a few things to have in mind when shedding connections:

- You need to run tests to discover the maximum load that your system is generally able to handle. Anything beyond this threshold should be a candidate for shedding.
- You need a backoff mechanism (see Automatic Reconnections for details) to prevent rejected clients from attempting to reconnect immediately; this would just put your system under more pressure.
- You might also consider dropping existing connections to reduce load on your system; for example, the idle ones (which, even though idle, are still consuming resources due to heartbeats).

Restoring connections

Many reasons could lead to WebSocket connections being dropped. Users might switch from a mobile data network to a Wi-Fi network, go through a tunnel, or perhaps experience intermittent network issues. Or one of your servers might be overloaded and it crashes, or it needs to shed connections. When scenarios like these occur, WebSocket connections need to be restored.

Automatic reconnections

You could implement a reconnection script that enables clients to reconnect automatically. A simple one might look something like this⁵²:

```
function connect() {
    ws = new WebSocket("ws://localhost:8080");
    ws.addEventListener('close', connect);
}
```

However, this approach is not ideal, since reconnection attempts occur immediately after the WebSocket connections are closed. Clients continuously try to reconnect, even if your server layer does not have enough capacity to deal with all of the incoming WebSocket connections. This can put your system under even more pressure, and lead to cascading failures.

⁵² Jeroen de Kok, How to implement a random exponential backoff algorithm in Javascript

An improvement would be to use an exponential backoff reconnection algorithm, as demonstrated in this example:

```
var initialReconnectDelay = 1000;
var currentReconnectDelay = initialReconnectDelay;
var maxReconnectDelay = 16000;
function connect() {
  ws = new WebSocket("ws://localhost:8080");
  ws.addEventListener('open', onWebsocketOpen);
  ws.addEventListener('close', onWebsocketClose);
function onWebsocketOpen() {
  currentReconnectDelay = initialReconnectDelay;
function onWebsocketClose() {
  ws = null;
  setTimeout(() => {
       reconnectToWebsocket();
   }, currentReconnectDelay);
function reconnectToWebsocket() {
   if(currentReconnectDelay < maxReconnectDelay) {</pre>
       currentReconnectDelay*=2;
   connect();
```

The algorithm exponentially increases the delay after each reconnection attempt, increasing the waiting time between retries to a maximum backoff time. Compared to a simple reconnection script, this is better, because it gives you some time to add more capacity into your system so that it can deal with all the WebSocket reconnections. But it's still not great, because all the clients would keep trying to reconnect all at once.

You can make the exponential backoff mechanism more reliable by making it random, so not all clients reconnect at the exact same time:

```
function onWebsocketClose() {
   ws = null;
   // Add anything between 0 and 3000 ms to the delay.
   setTimeout(() => {
      reconnectToWebsocket();
   }, currentReconnectDelay + Math.floor(Math.random() * 3000)));
}
```



Reconnections with continuity

For some use cases, data integrity (guaranteed ordering and exactly-once delivery) is crucial, and once a WebSocket connection is re-established, the stream of data must resume precisely where it left off. Think, for example, of features like live chat, where missing messages due to a disconnection or receiving them out of order leads to a poor user experience and causes confusion and frustration.

If resuming a stream exactly where it left off after brief disconnections is important to your use case, here are some things you'll need to consider:

- Caching messages in front-end memory. How many messages do you store, and for how long?
- Moving data to persistent storage. Do you need to transfer data to persistent storage? If so, where do you store it, and for how long? How will clients access that data when they reconnect?
- How does the stream resume? When a client reconnects, how do you know exactly where to resume the stream from? Do you need to use a serial number / timestamp to establish where a connection broke off? Who needs to keep track of the connection breaking down the client or the server?
- Syncing connection state across your servers. Assuming you are not using sticky load balancing (you shouldn't), a client might reconnect to a different server than the initial one, so you need to ensure any server is able to resume the stream. Should you use something like a gossip protocol or a publish/subscribe solution to ensure connection state is shared across your server farm? How will you ensure that the sync mechanism itself is always available and working reliably?

Heartbeats

The WebSocket protocol natively supports control frames⁵³ known as Ping and Pong. These control frames are an application-level heartbeat mechanism to detect whether a WebSocket connection is alive. Usually, the server is the one that sends a Ping frame and, on receipt, the client-side must send a Pong frame back as a response.

You should closely monitor the effect heartbeats at scale have on your system, and the ratio of Ping/Pong frames to actual messages being sent over WebSockets. There are situations when you might find that you are sending more heartbeats than messages (text or binary frames) over WebSockets.

⁵³ RFC 6455, Section 5.5: Control Frames


This isn't really impactful in the context of just one connection, but having thousands or even millions of concurrent WebSocket connections with a high heartbeat rate will add significant load on your server. If your use case allows, it might make sense to reduce the frequency of heartbeats to make it easier to scale.

Backpressure

When streaming data to client devices at scale over the internet, backpressure is one of the key issues you will have to deal with. For example, let's assume you are streaming 20 messages per second, but a client can only handle 15 messages per second. What do you do with the remaining 5 messages per second that the client is unable to consume?

You need a way to monitor the buffers building up on the sockets used to stream data to clients, and ensure a buffer never grows beyond what the downstream connection can sustain. Beyond client-side issues, if you don't actively manage buffers, you're risking exhausting the resources of your server layer — this can happen very fast when you have thousands of concurrent WebSocket connections.

A typical backpressure corrective action is to drop packets indiscriminately. This approach works well when the last message sent from a WebSocket stream is always the most important one — for example, use cases like live sports updates, where the latest score is the most relevant piece of information. To reduce bandwidth and latency, in addition to dropping packets, you should also consider something like message delta compression, which generally uses a diff algorithm⁵⁴ to send only the changes from the previous message to the consumer rather than the entire message.

However, dropping packets is not always a good solution — there are use cases where data integrity is critical, and you simply can't afford to lose information. In such scenarios, you should use application-level acknowledgments (ACKs) as confirmation of message receipt, and configure your system to hold off from sending additional batches of messages until it has received ACKs. You also need to consider how to <u>ensure stream</u> continuity even if disconnections are involved.

⁵⁴ Tsviatko Yovtchev, Delta Compression: A practical guide to diff algorithms and delta file formats



A quick note on fault tolerance

When you're trying to build scalable, production-ready apps with WebSockets servicing thousands or even millions of consumers, you inevitably need to think about the fault tolerance⁵⁵ of your system.

Fault tolerant designs treat failures as routine. The assumption has to be that component failures will happen sooner or later. The larger the system, the higher the chances of issues occurring. What's important is that, when failures do happen, your system has enough redundancy to continue operating, with functionality and user experience preserved as effectively as possible.

Without going into much detail, to make your system fault-tolerant, you need to ensure it's *redundant against server and datacenter failures*. If you're building cloud-based apps, this first of all implies having the ability to elastically <u>scale your server layer</u> (and operating with extra capacity on standby), and distributing your infrastructure across multiple availability zones.

However, it isn't sufficient to rely on any specific region for multiple reasons⁵⁶ — sometimes multiple availability zones in a region do fail at the same time; sometimes there might be local connectivity issues making the region unreachable; and sometimes there might simply be capacity limitations in a region that prevent all services from being supportable there.

As a result, it's often best to have *infrastructure deployed in multiple regions*. This is the ultimate way of ensuring statistical independence of failures and the strongest guarantee that your system will continue to operate and provide uninterrupted service to your users.

⁵⁵ Dr. Paddy Byers, Engineering dependability and fault tolerance in a distributed system

⁵⁶ Michael Gariffo, AWS suffers third outage of the month

WebSockets at scale checklist

Use horizontal scaling rather than vertical scaling. It's more reliable, especially for use cases where you can't afford your system to be unavailable under any circumstances.

- If possible, use smaller machines (servers) rather than large ones. They are easier and faster to spin up, and costs are more granular.
- Aim to have a homogeneous server farm. It's much more complicated to balance load efficiently and evenly across machines with different configurations.
- Have a good understanding of your use case and relevant parameters (such as usage patterns and bandwidth) before choosing a load balancing algorithm.
- Ensure your server layer is dynamically elastic, so you can quickly scale out when you have traffic spikes. You should also operate with some capacity margin, and have backups for various system components, to ensure redundancy and remove single points of failure.
- There is rarely a one-size-fits-all protocol in large-scale systems; different protocols serve different purposes better than others. You need to think about what other options your system needs to support in addition to WebSockets, and consider ways to ensure protocol interoperability.
- You most likely need to support fallback transports, such as Comet long polling, because WebSockets, although widely supported, are blocked by certain enterprise firewalls and networks. Note that falling back to another protocol changes your scaling parameters; after all, stateful WebSockets are fundamentally different from stateless HTTP, so you need a strategy to scale both.
- Run load and stress testing to understand how your system behaves under peak load, and enforce hard limits (for example, maximum number of concurrent WebSocket connections) to have some predictability.

 WebSocket connections and traffic over the public internet are unpredictable and rapidly shifting. You need a robust realtime monitoring and alerting stack, the enable you to detect and quickly implement remedial measures when issues occordinate you need to have a load shedding strategy; failing gracefully is always better that a total collapse of your system. Use a tiered infrastructure to enable you to recover from faults and coordinate between servers. Some WebSocket connections will inevitably break at some point. You need a strategy for ensuring that after the WebSocket connections are restored, you car resume the stream with ordering and delivery (preferably exactly-once) guarant Use a random exponential backoff mechanism when handling reconnections. The stream with ordering and backoff mechanism when handling reconnections. The stream with ordering and backoff mechanism when handling reconnections. The stream with ordering and backoff mechanism when handling reconnections. The stream with ordering and backoff mechanism when handling reconnections. 	
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Use a random exponential backoff mechanism when handling reconnections. Th	Some WebSocket connections will inevitably break at some point. You need a strategy for ensuring that after the WebSocket connections are restored, you can resume the stream with ordering and delivery (preferably exactly-once) guaranteed.
allows you to protect your server layer from being overwhelmed, prevents cascad failures, and gives you time to add more capacity to your system.	Use a random exponential backoff mechanism when handling reconnections. This allows you to protect your server layer from being overwhelmed, prevents cascading failures, and gives you time to add more capacity to your system.

Keep track of idle connections and close them. Even if no messages (text or binary frames) are being sent, you are still sending ping/pong frames periodically, so even idle connections consume resources.





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77

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Videos

- A Beginner's Guide to WebSockets
- The Complete Guide to WebSockets
- WebSockets Crash Course Handshake, Use-cases, Pros $\boldsymbol{\delta}$ Cons and more

Further reading

- WebSockets Security: Main Attacks and Risks
- WebSocket Security Cross-Site Hijacking (CSWSH)
- The Future of Web Software Is HTML-over-WebSockets
- Implementing a WebSocket server with Node.js
- Migrating Millions of Concurrent Websockets to Envoy (Slack Engineering)
- The Periodic Table of Realtime

Open-source WebSocket libraries

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- SockJS-client
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- rpc-websockets

Final thoughts

We hope this book has helped you gain a good understanding of how WebSockets came to be and how they work, and has enabled you to easily build your first realtime WebSocket-based app. In future versions, we plan to add more demo apps, and cover additional aspects that are currently out of scope, such as WebSocket security, and alternatives to WebSockets.

We treasure any feedback from our readers. If you've spotted a mistake, if you have any suggestions for what we should include in future versions of the ebook, or if you simply want to chat about WebSockets, reach out to us!

Contact us



79



About Ably

Ably is the platform that powers synchronized digital experiences in realtime for millions of concurrently connected devices around the world. Whether attending an event in a virtual venue, receiving realtime financial information, or monitoring live car performance data – consumers simply expect realtime digital experiences as standard.

Ably provides a suite of APIs to build, extend, and deliver powerful digital experiences in realtime – primarily over WebSockets – for more than 250 million devices across 80 countries each month. Organizations like Bloomberg, HubSpot, Verizon, and Hopin depend on Ably's platform to offload the growing complexity of business-critical realtime data synchronization at global scale.

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